## Year-End Checklist



Extend staff shifts into the new year
Use a break to block off upcoming holiday vacation dates
Use a break to block off upcoming 2022 public holidays
Reset patient insurance claims for 2021
Provide patients with a statement of account for appointments (upon request)
Export Inventory Report on last day of the clinic being open for 2021 (for a snapshot of inventory at that time) for future reference
Make pricing changes to treatments or products on the last day of the clinic being open (all prices will be changed moving forward)
Provide your bookkeeper with a copy of the Billing Summary Report
Download a detailed breakdown of line items from the Sales Report (accrual) or Detailed Compensation Report (cash) depending on the accounting method
Download detailed payment line items from the Transaction Report or payment summary from Daily Transaction Report
Follow up on outstanding balances with A/R Report
Encourage patients to settle up their balances by either emailing an invoice or by the Pay Balance email (Jane Payments)
Write off any outstanding balances you do not want to carry forward into the new year
Another year wrapped! Time to sit back, relax and celebrate a job well done.